









**Start-up Guide** 

**ProtoCessor FPC-ED2 For Interfacing VorTek Products** 



Document Revision: 2.A Web Configurator

# **Technical Support**

Thank you for purchasing the ProtoCessor for VorTek.

Please call VorTek for technical support of the ProtoCessor product.

MSA Safety does not provide direct support. If VorTek needs to escalate the concern, they will contact MSA Safety for assistance.

**Support Contact Information:** 

VorTek Instruments 8475 W I-25 Frontage Rd, Suite 300 Longmont, CO 80504

**Customer Service:** 

(303) 682-9999

Website: www.vortekinst.com

For online assistance, go to the website and click the <u>Contact Us</u> tab in the top right corner of the screen and fill in the form.

## **Quick Start Guide**

- 1. Record the information about the unit. (Section 2.1)
- 2. Connect the ProtoCessor FPC-ED2 3 pin RS-485 port to the field protocol cabling. (Section 3.1)
- 3. Connect a PC to the ProtoCessor via Ethernet cable. (Section 4)
- 4. Setup Web Server Security and login via web browser. (Section 5)
- 5. Configure the ProtoCessor to connect to the local network. (Section 6)
- 6. Integrate the ProtoCessor with the Grid or opt out. (Section 7.1)
- 7. Use a web browser to access the ProtoCessor Web Configurator page to enter any necessary device information for the device attached to the ProtoCessor. (**Section 8**)

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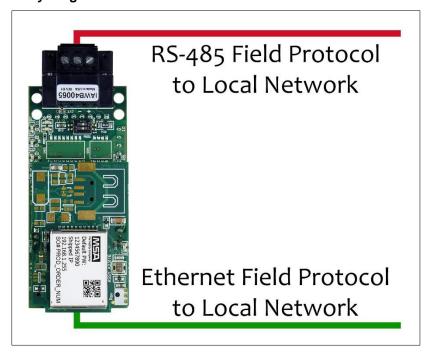
#### 1 Introduction

#### 1.1 ProtoCessor Gateway

The ProtoCessor is an embedded module that is designed into VorTek's product (hereafter simply called "device") and is preconfigured to support Modbus RTU, Modbus TCP/IP, BACnet MS/TP and BACnet/IP.

It is not necessary to download any configuration files to support the required applications. The ProtoCessor is pre-loaded with tested profiles/configurations for the supported device.

#### FPC-ED2 Connectivity Diagram:



The ProtoCessor can connect with the Grid. The Grid allows technicians, the OEM's support team and MSA Safety's support team to remotely connect to the ProtoCessor. The Grid provides the following capabilities for any registered devices in the field:

- Remotely monitor and control devices.
- Collect device data and view it on the Grid Dashboard and the MSA Smart Phone App.
- Create user defined device notifications (alarm, trouble and warning) via SMS and/or Email.
- Generate diagnostic captures (as needed for troubleshooting) without going to the site.

For more information about the Grid, refer to the MSA Grid Start-up Guide.

#### 2 Setup for ProtoCessor

#### 2.1 Record Identification Data

Each ProtoCessor has a unique part number located on the side or the back of the unit. This number should be recorded, as it may be required for technical support. The numbers are as follows:

Model	Part Number	
ProtoCessor	FPC-ED2-2093	
Figure 1: ProtoCessor Part Numbers		

• FPC-ED2 units have the following 2 ports: RS-485 + Ethernet

### 2.2 Configuring Device Communications

### 2.2.1 Confirm the Device and ProtoCessor COM Settings Match

- Any connected serial device MUST have the same baud rate, data bits, stop bits, and parity settings as the ProtoCessor.
- Figure 2 specifies the device serial port settings required to communicate with the ProtoCessor.

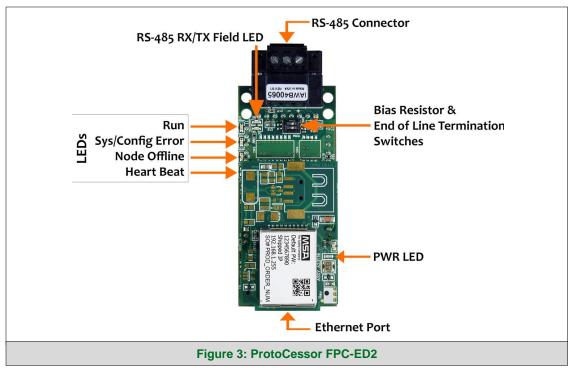
Port Setting	Device	
Protocol	Modbus RTU	
Baud Rate	9600	
Parity	None	
Data Bits	8	
Stop Bits	1	
Figure 2: COM Settings		

#### 2.2.2 Set Node-ID for the Device

Set Node-ID to 1.

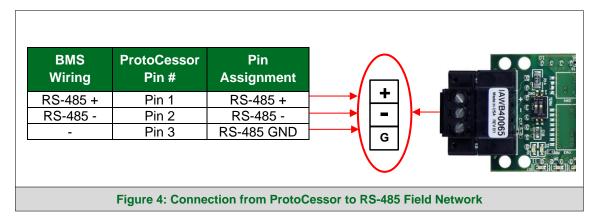
## 3 Interfacing ProtoCessor to Devices

### 3.1 ProtoCessor FPC-ED2 Showing Connection Ports



#### 3.2 Serial Network: Wiring Field Port to RS-485 Network

- Connect the RS-485 network wires to the 3-pin RS-485 connector on the ProtoCessor as shown below in **Figure 4**.
  - Use standard grounding principles for RS-485 GND
- See Section 6.2 for information on connecting to an Ethernet network.



- If the ProtoCessor is the last device on the trunk, then the end of line (EOL) termination switch needs to be enabled. See (Figure 5) for the orientation of switch positions referenced below.
  - The default setting from the factory is OFF (switch position = right side)
  - To enable the EOL termination, turn the EOL switch ON (switch position = left side)



- If more than one RS-485 device is connected to the network, then the field bias resistor switch needs to be enabled to ensure proper communication. See Figure 5 for the orientation of switch positions referenced below.
  - The default factory setting is OFF (switch position = right side)
  - o To enable biasing, turn the bias switch ON (switch position = left side)

NOTE: Biasing only needs to be enabled on one device. The ProtoCessor has 510 ohm resistors that are used to set the biasing.

#### 4 Connect the PC to the ProtoCessor

#### 4.1 Connecting to the Gateway via Ethernet

Connect a Cat-5 Ethernet cable (straight through or cross-over) between the local PC and ProtoCessor.



#### 4.1.1 Changing the Subnet of the Connected PC

The default IP Address for the ProtoCessor is **192.168.1.24**, Subnet Mask is **255.255.255.0**. If the PC and ProtoCessor are on different IP networks, assign a static IP Address to the PC on the 192.168.2.xxx network.

#### For Windows 10:

- Find the search field in the local computer's taskbar (usually to the right of the windows icon and type in "Control Panel".
- Click "Control Panel", click "Network and Internet" and then click "Network and Sharing Center".
- Click "Change adapter settings" on the left side of the window.
- Right-click on "Local Area Connection" and select "Properties" from the dropdown menu.
- Select and enter a static IP Address on the same subnet. For example:



• Click the Okay button to close the Internet Protocol window and the Close button to close the Ethernet Properties window.

### 5 Setup Web Server Security

Navigate to the IP Address of the ProtoCessor on the local PC by opening a web browser and entering the IP Address of the ProtoCessor; the default address is 192.168.1.24.

NOTE: If the IP Address of the ProtoCessor has been changed, the assigned IP Address can be discovered using the FS Toolbox utility. See Section 9.1 for instructions.

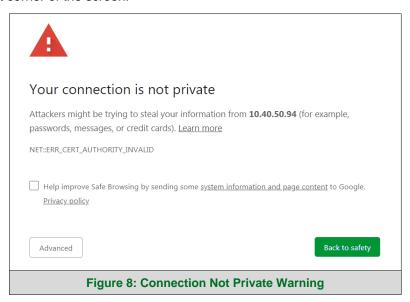
#### 5.1 Login to the FieldServer

The first time the FieldServer GUI is opened in a browser, the IP Address for the gateway will appear as untrusted. This will cause the following pop-up windows to appear.

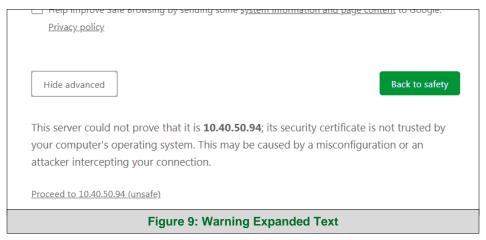
 When the Web Server Security Unconfigured window appears, read the text and choose whether to move forward with HTTPS or HTTP.



 When the warning that "Your connection is not private" appears, click the advanced button on the bottom left corner of the screen.

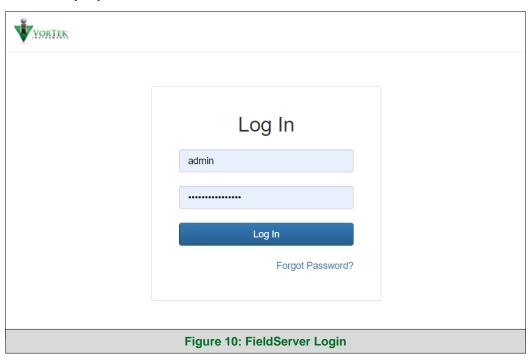


• Additional text will expand below the warning, click the underlined text to go to the IP Address. In the **Figure 9** example this text is "Proceed to 10.40.50.94 (unsafe)".



• When the login screen appears, put in the Username (default is "admin") and the Password (found on the label of the FieldServer).

NOTE: There is also a QR code in the top right corner of the FieldServer label that shows the default unique password when scanned.

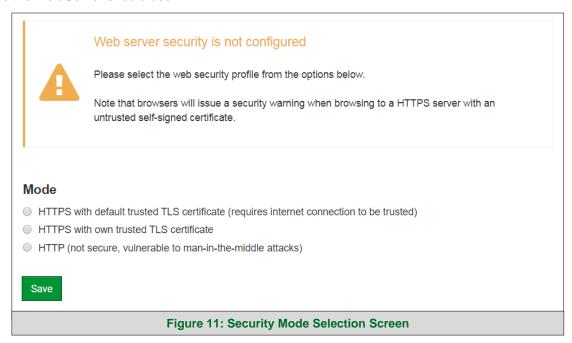


NOTE: A user has 5 attempts to login then there will be a 10-minute lockout. There is no timeout on the FieldServer to enter a password.

NOTE: To create individual user logins, go to Section 10.6.

#### 5.2 Select the Security Mode

On the first login to the FieldServer, the following screen will appear that allows the user to select which mode the FieldServer should use.



NOTE: Cookies are used for authentication.

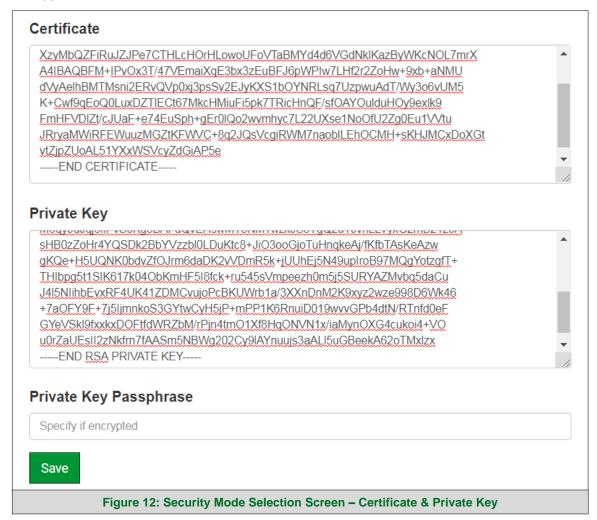
NOTE: To change the web server security mode after initial setup, go to Section 10.5.

The sections that follow include instructions for assigning the different security modes.

#### 5.2.1 HTTPS with Own Trusted TLS Certificate

This is the recommended selection and the most secure. Please contact your IT department to find out if you can obtain a TLS certificate from your company before proceeding with the Own Trusted TLS Certificate option.

• Once this option is selected, the Certificate, Private Key and Private Key Passphrase fields will appear under the mode selection.

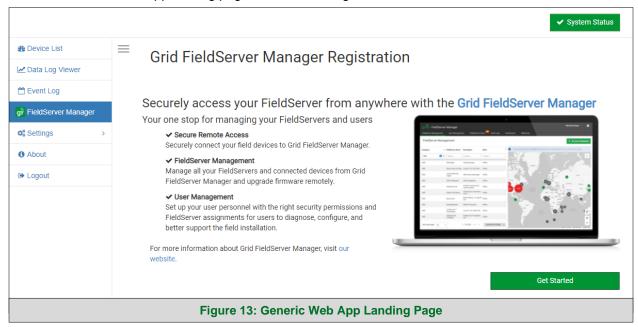


- Copy and paste the Certificate and Private Key text into their respective fields. If the Private Key is encrypted type in the associated Passphrase.
- Click Save.
- A "Redirecting" message will appear. After a short time, the FieldServer GUI will open.
- 5.2.2 HTTPS with Default Untrusted Self-Signed TLS Certificate or HTTP with Built-in Payload Encryption
  - Select one of these options and click the Save button.
  - A "Redirecting" message will appear. After a short time, the FieldServer GUI will open.

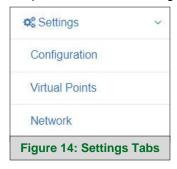
#### 6 Configure Network Settings

#### 6.1 Navigate to the Network Settings

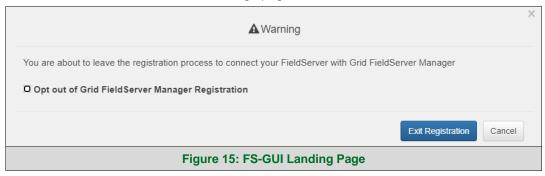
• From the Web App landing page, click the Settings tab on the left side of the screen.



Click the Network tab that appears to open the Network Settings page.



• A warning message will appear when performing the first-time setup, click the Exit Registration button to continue to the Network Settings page.



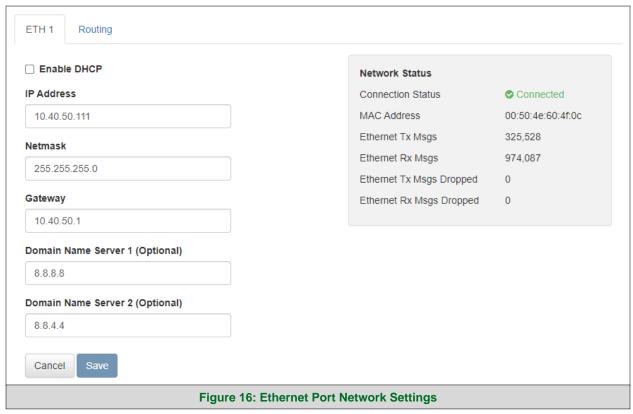
#### 6.2 Change the ProtoCessor IP Address

• Enable DHCP to automatically assign IP Settings or modify the IP Settings manually as needed, via these fields: IP Address, Netmask, Gateway, and Domain Name Server1/2.

NOTE: If the FieldServer is connected to a router, the IP Gateway of the FieldServer should be set to the same IP Address of the router.

Click the Save button to activate the new settings.

NOTE: If the webpage was open in a browser, the browser will need to be pointed to the new IP Address of the ProtoCessor before the webpage will be accessible again.



NOTE: For Router settings go to Section 10.9.

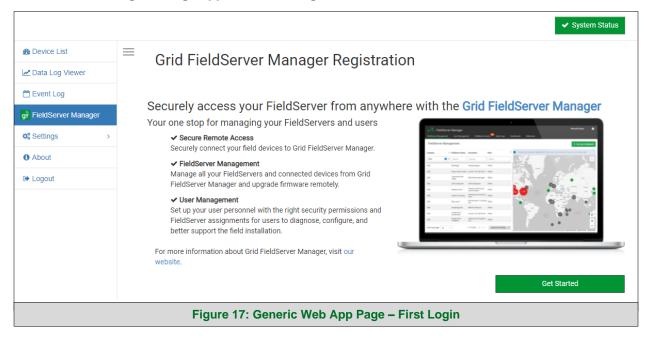
#### 7 Grid User Setup, Registration and Login

The Grid is MSA Safety's device cloud solution for IIoT. Integration with the Grid enables a secure remote connection to field devices through a FieldServer and hosts local applications for device configuration, management, as well as maintenance. For more information about the Grid, refer to the MSA Grid Start-up Guide.

#### 7.1 Choose Whether to Integrate the Grid

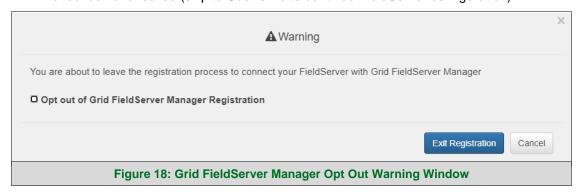
When first logging onto the ProtoCessor, the Web App will open on the Grid FieldServer Manager page.

NOTE: If a warning message appears instead, go to Section 10.7 to resolve the connection issue.



## **Configuring the Gateway**

- Either go through the Grid setup to integrate cloud functionality to the FieldServer or optout of Grid setup.
  - o For Grid setup, continue with instructions in the following sections
  - To opt out of Grid setup, click on a tab other than the FieldServer Manager tab, click the checkbox next to "Opt out" in the Warning window that appears and click the Exit Registration button (skip to Section 8 to continue FieldServer configuration)
  - To ignore Grid setup until the next time the FieldServer Web App is opened, click a tab other than the FieldServer Manager tab and then click the Exit Registration button with the "Opt out" checkbox unchecked (skip to **Section 8** to continue FieldServer configuration)

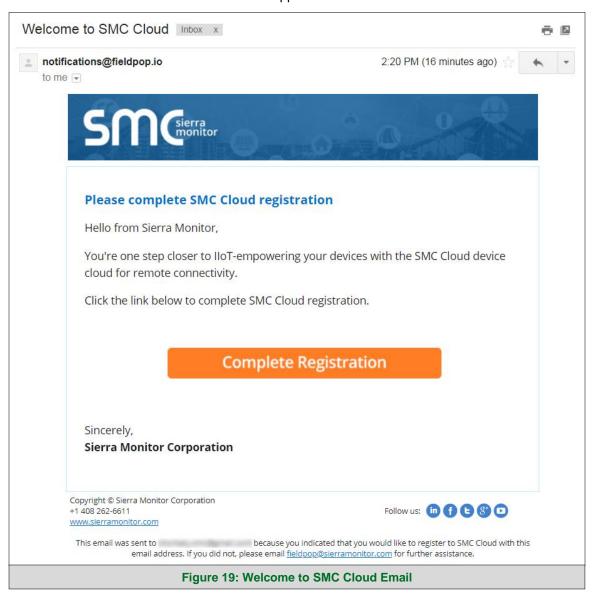


NOTE: If Grid integration with the ProtoCessor is not desired, skip to Section 8 to continue gateway setup. If user setup is already complete go to Section 7.3.

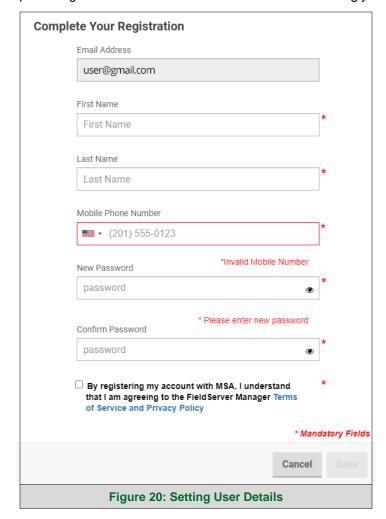
#### 7.2 User Setup

Before the gateway can be connected to the Grid a user account must be created. Request an invitation to the Grid from the manufacturer's support team and follow the instructions below to set up login details:

The "Welcome to SMC Cloud" email will appear as shown below.



NOTE: If no Grid email was received, check the spam/junk folder for an email from <a href="notification@fieldpop.io">notification@fieldpop.io</a>. Contact the manufacturer's support team if no email is found.



• Click the "Complete Registration" button and fill in user details accordingly.

• Fill in the name, phone number, password fields and click the checkbox to agree to the privacy policy and terms of service.

NOTE: If access to data logs using RESTful API is needed, do not include "#" in the password.

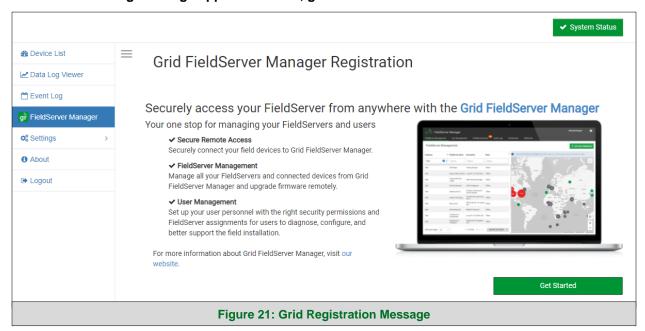
- Click "Save" to save the user details.
- Click "OK" when the Success message appears.
- Record the email account used and password for future use.

#### 7.3 Registration Process

Once Grid user credentials have been generated, the ProtoCessor can be registered onto the Grid server.

 When first logging onto the ProtoCessor, the Web App will open on the Grid FieldServer Manager page.

NOTE: If a warning message appears instead, go to Section 10.7 to resolve the connection issue.



Click Get Started to view the Grid registration page.

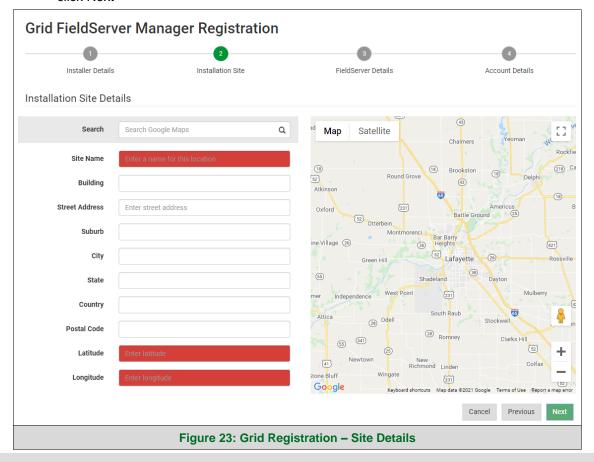
NOTE: For information on the System Status button, go to Section 10.8.

## **Configuring the Gateway**

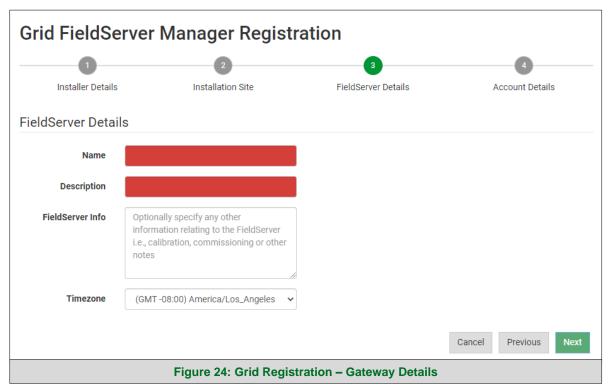
- To register, fill in the user details, site details, gateway details and Grid account credentials.
  - o Enter user details and click Next



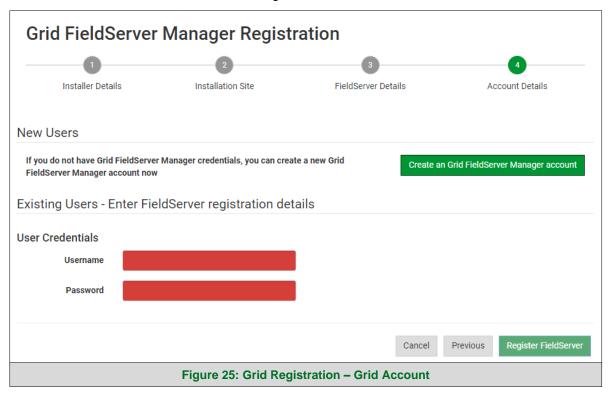
 Enter the site details by entering the physical address fields or the latitude and longitude then click Next



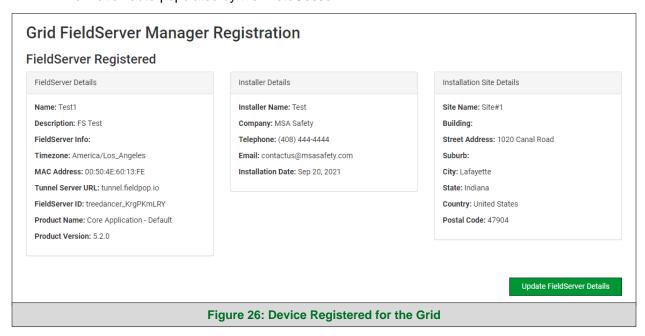
o Enter Name and Description (required) then click Next



o Enter user credentials and click Register Device



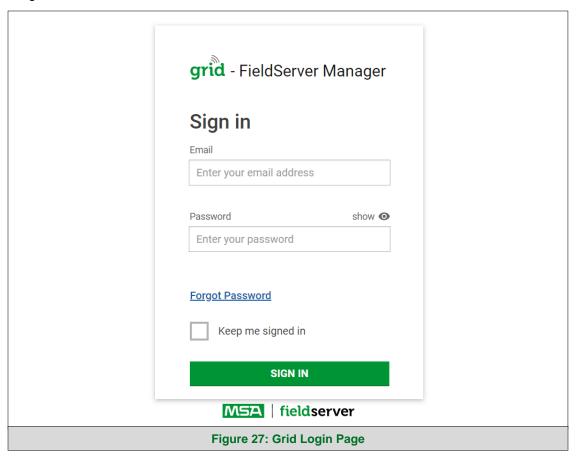
• Once the device has successfully been registered, a confirmation window will appear. Click the Close button and the following screen will appear listing the device details and additional information auto-populated by the ProtoCessor.



NOTE: Update these details at any time by going to the FieldServer Manager tab and clicking the Update Device Details button.

### 7.4 Login to the Grid

After the ProtoCessor is registered, go to <a href="https://www.smccloud.net">www.smccloud.net</a> and type in the appropriate login information as per registration credentials.



NOTE: If the login password is lost, see the MSA Grid Start-up Guide for recovery instructions.

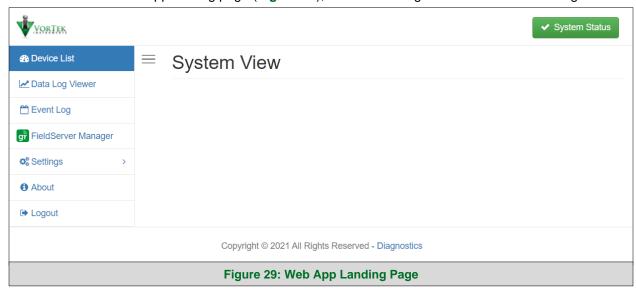
#### User A 0 grid - FieldServer Manager FieldServer Management User Management FieldServer Events Audit Logs Dashboards Webhooks FieldServer Management **±** UPLOAD FIRMWARE If you can't find your FieldServer in the table, try resetting the map in the bottom right. Company Select. Select.. Search... Eggers OEM Jens's Brain 31 192.168.1.31 Jens MBP Core App ~/git/smc-core-application Eggers OEM Offline Jens's Dell Profile View Eggers OEM ~/git/profile-view Eggers OEM hd\_test\_log\_to\_fpop testing\_modbus Eggers OEM testing registration C SMC TestWall-PA2port 97 Testwall pa 2 97 Offline + TestWall-Lon152 © 2021 MSA . All right server Figure 28: Grid Landing Page

## NOTE: For additional Grid instructions see the MSA Grid Start-up Guide.

### 8 Configure the ProtoCessor

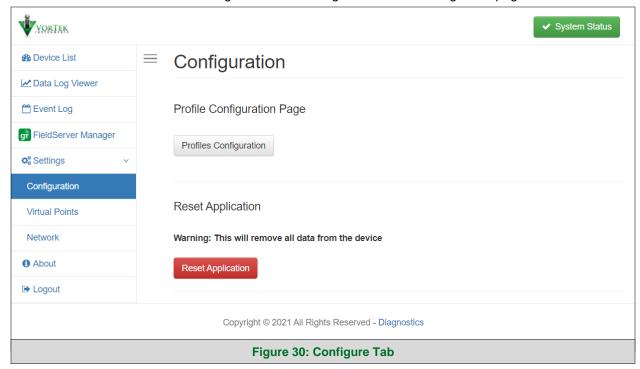
#### 8.1 Navigate to the ProtoCessor Web Configurator

• From the Web App landing page (Figure 29), click the Settings tab and then click Configuration.



#### NOTE: For information on the System Status button, go to Section 10.8.

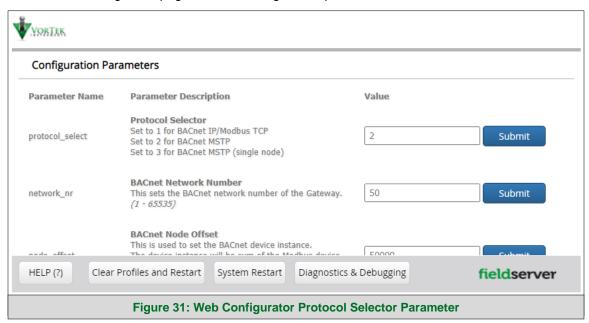
• Then click the Profiles Configuration button to go to the Web Configurator page.



NOTE: For Web App instructions to the System View, Data Log Viewer, Event Logger and Virtual Points functions, see the MSA Grid Start-up Guide.

#### 8.2 Select Field Protocol and Set Configuration Parameters

• On the Web Configurator page, the first configuration parameter is the Protocol Selector.



 Select the field protocol by entering the appropriate number into the Protocol Selector Value. Click the Submit button. Click the System Restart button to save the updated configuration.

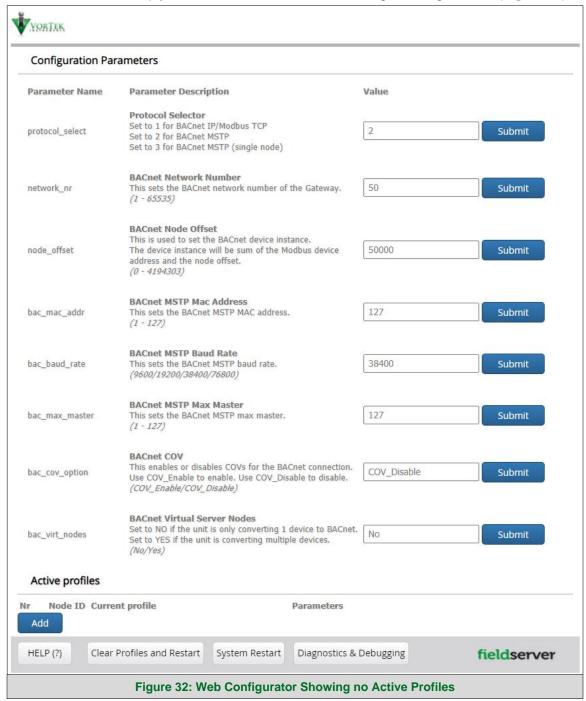
NOTE: Protocol specific parameters are only visible when the associated protocol is selected.

NOTE: If Modbus TCP/IP was selected and is used for the field protocol, skip Section 8.3. Device profiles are NOT used for Modbus TCP/IP.

• Ensure that all parameters are entered for successful operation of the gateway. Find the legal value options for each parameter under the Parameter Description in parentheses.

#### 8.3 Setting ProtoCessor Active Profiles

In the Web Configurator, the Active Profiles are shown below the configuration parameters. The
Active Profiles section lists the currently active device profiles, including previous Web Configurator
additions. This list is empty for new installations, or after clearing all configurations. (Figure 32)



## **Configuring the Gateway**

- To add an active profile to support a device, click the Add button under the Active Profiles heading. This will present a profile drop-down menu underneath the Current profile column.
- Once the Profile for the device has been selected from the drop-down list, enter the value of the device's Node-ID as 1.
- Then press the "Submit" button to add the Profile to the list of devices to be configured.
- Completed additions are listed under "Active profiles" as shown in Figure 33.



### 8.4 Verify Device Communications

- Check that TX and RX LEDs are rapidly flashing. See Section 9.4 for more information.
- Confirm the software shows communication without errors. (Section 9.2)

#### 8.5 BACnet: Setting Node\_Offset to Assign Specific Device Instances

- Follow the steps outlined in Section 5.1 to access the ProtoCessor Web Configurator.
- Node\_Offset field shows the current value (default = 50,000).
  - The values allowed for a BACnet Device Instance can range from 1 to 4,194,303
- To assign a specific Device Instance (or range); change the Node\_Offset value as needed using the calculation below:

#### Device Instance (desired) = Node\_Offset + Node\_ID

For example, if the desired Device Instance for the device is 50,001 and the following is true:

Device has a Node-ID of 1

Then plug the device's information into the formula to find the desired Node\_Offset:

$$50,001 = Node_Offset + 1$$

> 50,000 = Node\_Offset

Once the Node\_Offset value is input, it will be applied as shown below:

- Device Instance = 50,000 + Node\_ID = 50,000 + 1 = 50,001
- Click "Submit" once the desired value is entered.





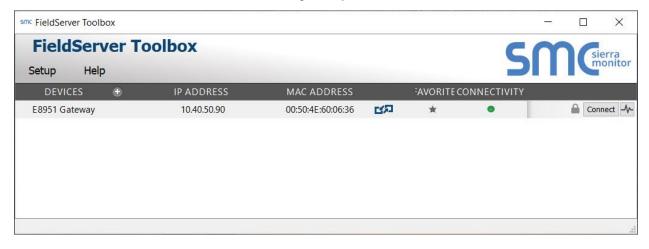
### 9 Troubleshooting

#### 9.1 Lost or Incorrect IP Address

- Ensure that FieldServer Toolbox is loaded onto the local PC. Otherwise, download the FieldServer-Toolbox.zip via the MSA Safety website.
- Extract the executable file and complete the installation.

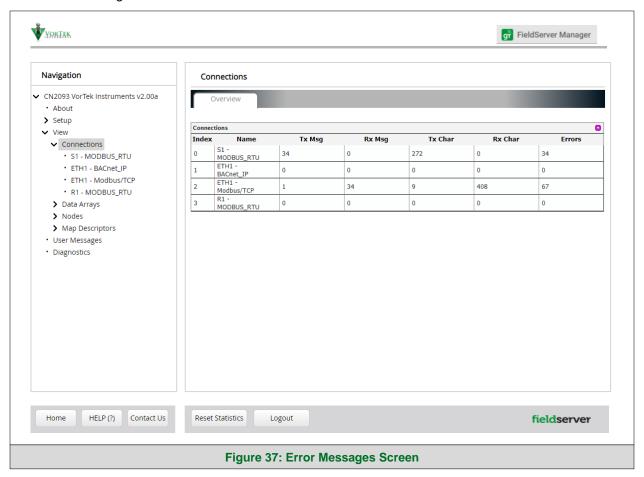


- Connect a standard Cat-5 Ethernet cable between the user's PC and ProtoCessor.
- Double click on the FS Toolbox Utility and click Discover Now on the splash page.
- Check for the IP Address of the desired gateway.



#### 9.2 Viewing Diagnostic Information

- Type the IP Address of the ProtoCessor into the web browser or use the FieldServer Toolbox to connect to the ProtoCessor.
- Click on Diagnostics and Debugging Button, then click on view, and then on connections.
- If there are any errors showing on the Connection page, refer to **Section 9.3** for the relevant wiring and settings.



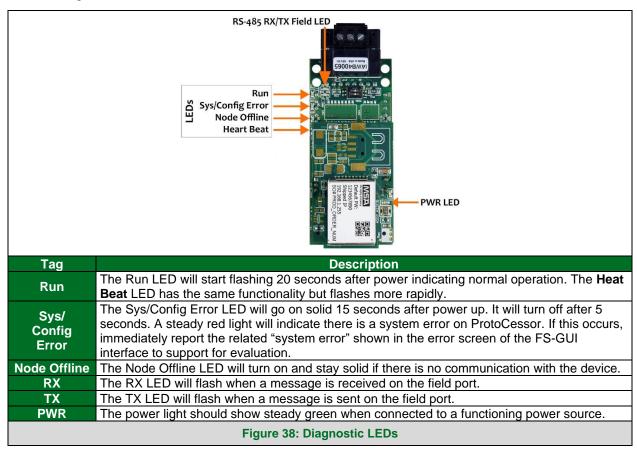
#### 9.3 Checking Wiring and Settings

- No COMS on Modbus RTU side. If the Tx/Rx LEDs are not flashing rapidly then there is a COM issue. To fix this, check the following:
  - Visual observations of LEDs on ProtoCessor (Section 9.4)
  - o Check baud rate, parity, data bits, stop bits
  - o Check device address
  - Verify wiring
  - Verify the device was listed under the Web Configurator Active Profiles (Section 8.3)
- Field COM problems:
  - o Visual observations of LEDs on the ProtoCessor (Section 9.4)
  - Verify IP Address setting
  - o Verify wiring

NOTE: If the problem persists, a Diagnostic Capture needs to be taken and sent to support. (Section 9.5)

#### 9.4 LED Diagnostics for Communications Between ProtoCessor and Devices

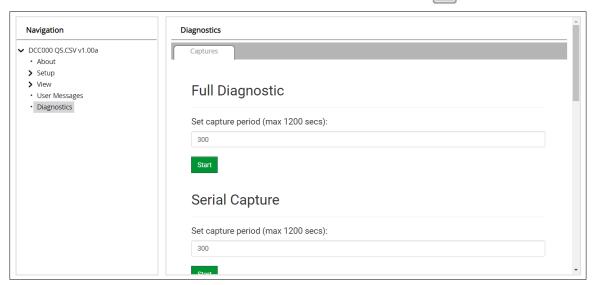
See the diagram below for ProtoCessor FPC-ED2 LED Locations.



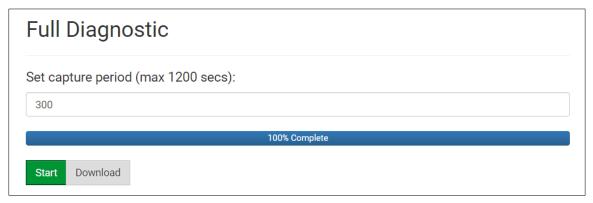
# 9.5 Taking a FieldServer Diagnostic Capture

When there is a problem on-site that cannot easily be resolved, perform a Diagnostic Capture before contacting support. Once the Diagnostic Capture is complete, email it to technical support. The Diagnostic Capture will accelerate diagnosis of the problem. If the FieldServer bios is updated/released on November 2017 or later then the Diagnostic Capture is performed via the gateway's on-board system.

- Access the FieldServer Diagnostics page via one of the following methods:
  - o Open the FieldServer FS-GUI page and click on Diagnostics in the Navigation panel
  - Open the FieldServer Toolbox software and click the diagnose icon of the desired device



- Go to Full Diagnostic and select the capture period.
- Click the Start button under the Full Diagnostic heading to start the capture.
  - When the capture period is finished, a Download button will appear next to the Start button



- Click Download for the capture to be downloaded to the local PC.
- Email the diagnostic zip file to technical support.

NOTE: Diagnostic captures of BACnet MS/TP communication are output in a ".PCAP" file extension which is compatible with Wireshark.

### 9.5.1 Taking a Capture with Older Firmware

If the FieldServer firmware is from before November 2017, the Diagnostic Capture can be done by downloading the FieldServer Toolbox software but network connections (such as Ethernet and Wi-Fi) cannot be captured (if a network diagnostic is needed take a Wire Shark capture).

Once the Diagnostic Capture is complete, email it to technical support. The Diagnostic Capture will accelerate diagnosis of the problem.

- Ensure that FieldServer Toolbox is loaded onto the local PC. Otherwise, download the FieldServer-Toolbox.zip via the MSA Safety website.
- Extract the executable file and complete the installation.



- Connect a standard Cat-5 Ethernet cable between the PC and ProtoCessor.
- Double click on the FS Toolbox Utility.
- Step 1: Take a Log
  - Click on the diagnose icon for the desired device



Select "Full Diagnostic" from the drop down menu

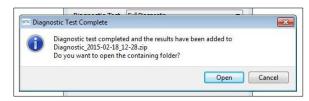


#### NOTE: If desired, the default capture period can be changed.

Click on the Start Diagnostic button



- Wait for the capture period to finish and the Diagnostic Test Complete window will appear
- Step 2: Send Log
  - Once the diagnostic test is complete, a .zip file is saved on the PC



- o Choose "Open" to launch explorer and have it point directly at the correct folder
- Send the Diagnostic zip file to technical support



#### 10 Additional Information

#### 10.1 Update Firmware

To load a new version of the firmware, follow these instructions:

- 1. Extract and save the new file onto the local PC.
- 2. Open a web browser and type the IP Address of the FieldServer in the address bar.
  - o Default IP Address is 192.168.1.24
  - Use the FS Toolbox utility if the IP Address is unknown (Section 9.1)
- 3. Click on the "Diagnostics & Debugging" button.
- 4. In the Navigation Tree on the left hand side, do the following:
  - a. Click on "Setup"
  - b. Click on "File Transfer"
  - c. Click on the "Firmware" tab
- 5. In the Firmware tab, click on "Choose Files" and select the firmware file extracted in step 1.
- 6. Click on the orange "Submit" button.
- 7. When the download is complete, click on the "System Restart" button.

## 10.2 BACnet: Setting Network\_Number for More Than One ProtoCessor on the Subnet

For both BACnet MS/TP and BACnet/IP, if more than one ProtoCessor is connected to the same subnet, they must be assigned unique Network\_Number values.

On the main Web Configuration screen, update the BACnet Network Number field and click submit. The default value is 50.



## 10.3 Internet Browser Software Support

The following web browsers are supported:

- Chrome Rev. 57 and higher
- Firefox Rev. 35 and higher
- Microsoft Edge Rev. 41 and higher
- Safari Rev. 3 and higher

NOTE: Internet Explorer is no longer supported as recommended by Microsoft.

NOTE: Computer and network firewalls must be opened for Port 80 to allow FieldServer GUI to function.

#### 10.4 Certification

# 10.4.1 BTL Mark - BACnet® Testing Laboratory



The BTL Mark is a symbol that indicates that a product has passed a series of rigorous tests conducted by an independent laboratory which verifies that the product correctly implements the BACnet features claimed in the listing. The mark is a symbol of a high-quality BACnet product.

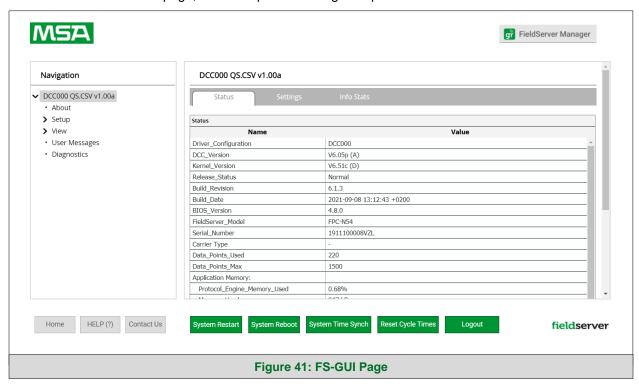
Go to <a href="https://www.BACnetInternational.net">www.BACnetInternational.net</a> for more information about the BACnet Testing Laboratory. Click <a href="https://www.bacnet.net">here</a> for the BACnet PIC Statement.

NOTE: BACnet is a registered trademark of ASHRAE.

# 10.5 Change Web Server Security Settings After Initial Setup

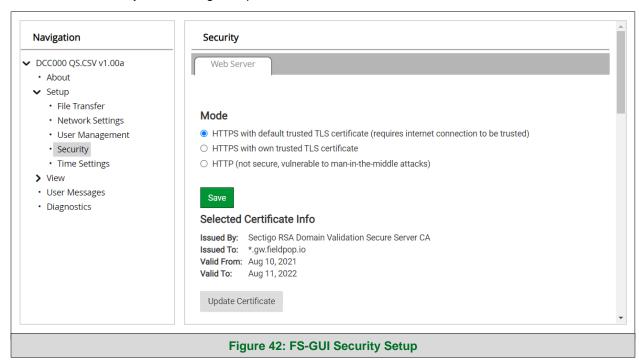
NOTE: Any changes will require a FieldServer reboot to take effect.

• From the FS-GUI page, click Setup in the Navigation panel.



# 10.5.1 Change Security Mode

· Click Security in the Navigation panel.

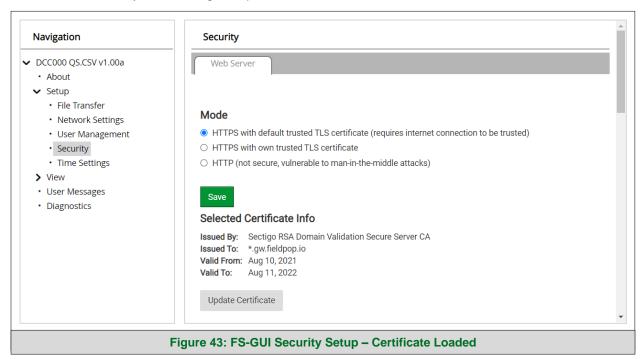


- Click the Mode desired.
  - o If HTTPS with own trusted TLS certificate is selected, follow instructions in Section 5.2.1
- · Click the Save button.

#### 10.5.2 Edit the Certificate Loaded onto the FieldServer

NOTE: A loaded certificate will only be available if the security mode was previously setup as HTTPS with own trusted TLS certificate.

Click Security in the Navigation panel.



- Click the Edit Certificate button to open the certificate and key fields.
- Edit the loaded certificate or key text as needed.
- · Click Save.

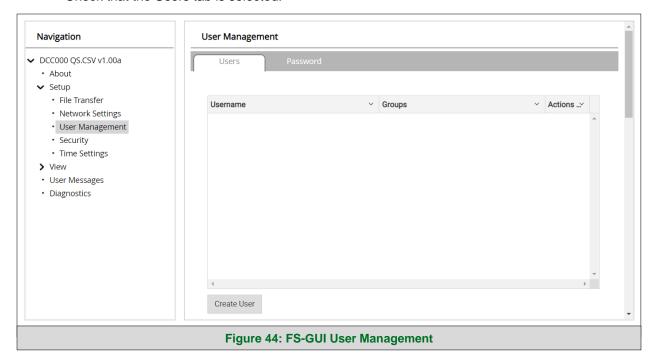
### 10.6 Change User Management Settings

- From the FS-GUI page, click Setup in the Navigation panel.
- Click User Management in the navigation panel.

NOTE: If the passwords are lost, the unit can be reset to factory settings to reinstate the default unique password on the label. For recovery instructions, see the <u>FieldServer Recovery Instructions document</u>. If the default unique password is lost, then the unit must be mailed back to the factory.

NOTE: Any changes will require a FieldServer reboot to take effect.

• Check that the Users tab is selected.



## User Types:

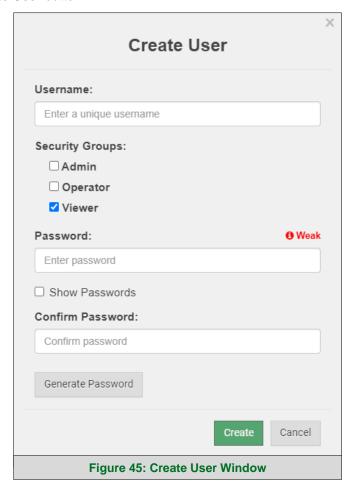
**Admin** – Can modify and view any settings on the FieldServer.

**Operator** – Can modify and view any data in the FieldServer array(s).

**Viewer** – Can only view settings/readings on the FieldServer.

#### 10.6.1 Create Users

• Click the Create User button.



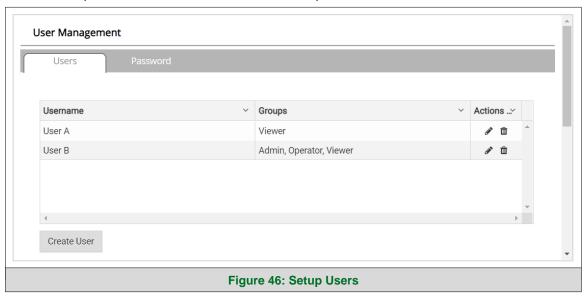
- Enter the new User fields: Name, Security Group and Password.
  - User details are hashed and salted

NOTE: The password must meet the minimum complexity requirements. An algorithm automatically checks the password entered and notes the level of strength on the top right of the Password text field.

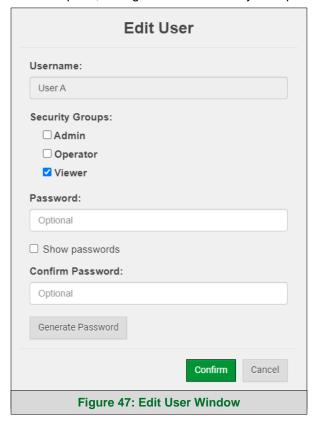
- Click the Create button.
- Once the Success message appears, click OK.

#### 10.6.2 Edit Users

• Click the pencil icon next to the desired user to open the User Edit window.



• Once the User Edit window opens, change the User Security Group and Password as needed.



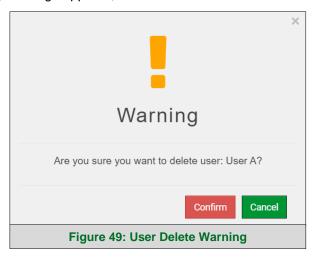
- Click Confirm.
- Once the Success message appears, click OK.

#### 10.6.3 Delete Users

• Click the trash can icon next to the desired user to delete the entry.

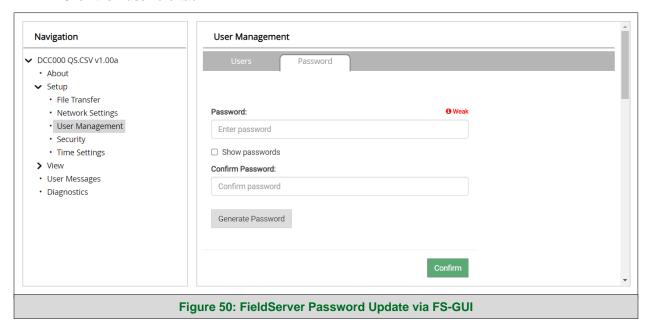


When the warning message appears, click Confirm.



# 10.6.4 Change FieldServer Password

Click the Password tab.



• Change the general login password for the FieldServer as needed.

NOTE: The password must meet the minimum complexity requirements. An algorithm automatically checks the password entered and notes the level of strength on the top right of the Password text field.

## 10.7 Grid Connection Warning Message

- If a warning message appears instead of the page as shown in **Figure 21**, follow the suggestion that appears on screen.
  - o If the ProtoCessor cannot reach the Grid server, the following message will appear

# **Grid FieldServer Manager Registration**

# Grid FieldServer Manager™ Server Unreachable

The device is unable to connect to the Grid FieldServer Manager server.

The following network issues have been detected. Correcting them might resolve connectivity to the server:

- Could not ping Gateway [ 192.168.2.1 ]
- Could not ping Domain Name Server 1 [8.8.8.8]
- Could not ping Domain Name Server 2 [ 8.8.4.4 ]

Ensure your network firewall is configured to allow this device to access the Grid FieldServer Manager server:

- Error Code: EAI\_AGAIN
- FieldServer MAC address: 00:50:4E:60:6C:E8
- Allow HTTPS communications to the following domains on port 443:
  - o www.fieldpop.io
  - o ts.fieldpop.io

Figure 51: Grid Connection Problems Message

- Follow the directions presented in the warning message.
  - Go to the network settings by clicking the Settings tab and then click the Network tab
  - Check with the site's IT support that the DNS settings are setup correctly
  - o Ensure that the ProtoCessor is properly connected to the Internet

NOTE: If changes to the network settings are done, remember to click the Save button. Then power cycle the FieldServer by clicking on the Confirm button in the window and click on the bolded "Restart" text in the yellow pop-up box that appears in the upper right corner of the screen.

## 10.8 System Status Button

The System Status Button can be found on any page of the web apps. This shows the level of alert/functionality for the customer device. This is an aggregate of the Web App page's resource usage upon the local PC or mobile device, Grid connectivity and device alert level.



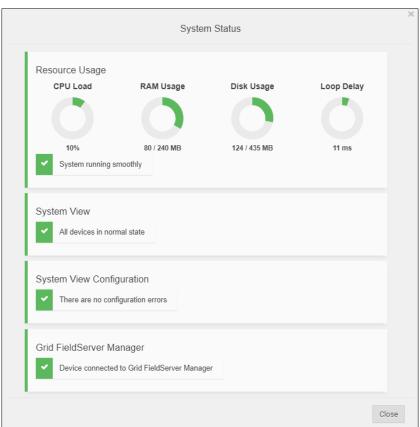
The color of the button represents the status of one to all three systems:

Green - Normal status

Yellow - Warning status

Red – Alarm status

Click on the System Status Button to open the System Status window, showing more details on the status of each system.

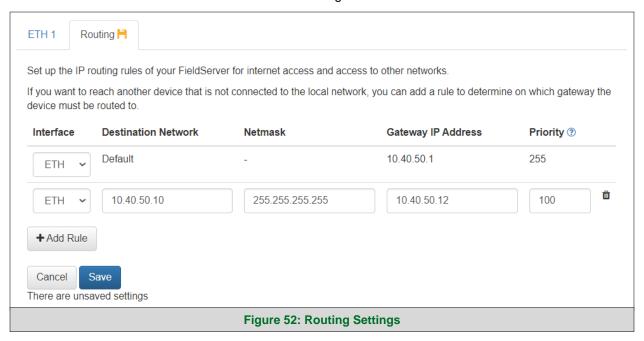


NOTE: If it was selected to opt out of the Grid (Figure 18), the Grid status will not show in the System Status window. This means the status will show as green even if the gateway is not connected to the Grid.

## 10.9 Routing Settings

The Routing settings make it possible to set up the IP routing rules for the FieldServer's internet and network connections.

- Click the Add Rule button to add a new row and set a new Destination Network, Netmask and Gateway IP Address as needed.
- Set the Priority for each connection (1-255 with 1 as the highest priority and 255 as the lowest).
- Click the Save button to activate the new settings.



# 11 Vendor Information - VorTek

# 11.1 Ultrasonic Modbus RTU Mappings to Modbus and BACnet

Point Name	BACnet Data Type	BACnet Object ID	Modbus Register
Volume Flow	Al	1	30007-30008
Mass Flow	Al	2	30009-30010
Temperature 1	Al	3	30001-30002
Velocity	Al	4	32555-32556
Velocity (ft/sec)	Al	5	30029-30030
Delta Time Filtered (ns)	Al	6	32553-32554
Volume Units	Al	7	32007-32012
Mass Units	Al	8	32001-32006
Temperature Units	Al	9	32025-32030
Velocity Units	Al	10	32073-32078
Length Units	Al	11	32079-32084
Net Volume Flow Totalizer	Al	12	30545-30546
Forward Volume Flow Totalizer	Al	13	30501-30502
Reverse Volume Flow Totalizer	Al	14	30549-30550
Net Mass Flow Totalizer	Al	15	30547-30548
Forward Mass Flow Totalizer	Al	16	30503-30504
Reverse Mass Flow Totalizer	Al	17	30551-30552
Volume Total Units	Al	18	32055-32060
Mass Total Units	Al	19	32061-32066
Low Flow Cutoff	AV	1	43193-43194
Zero	AV	2	45159-45160
Tag	AV	3	48501-48524
Signal Quality	Al	20	32551-32552
Time of Flight	Al	21	32501-32502
Speed of Sound	Al	22	32537-32538
Speed of Sound Ratio	Al	23	32549-32550
Transducer	Al	24	34564
Transducer Mounting	Al	25	34567
Transducer Spacing	Al	26	32557-32558
Pipe Inside Diameter	Al	27	33159-33160
Density	Al	28	30015-30016
Viscosity	Al	29	30013-30014
Reynolds Number	Al	30	30031-30032
Enthalpy 1	Al	31	30017-30018
Enthalpy 2	Al	32	30019-30020
Reset Totalizers	BV	1	9
Clear Alarm History	BV	2	12
Reboot Device	BV	3	8
Set Zero	BV	4	21
Energy Flow	Al	33	30011-30012
Energy Units	Al	34	32013-32018
Temperature 2	Al	35	30003-30004
Delta Temperature	Al	36	30191-30192
Energy Total Units	Al	37	32067-32072
Net Energy Flow Totalizer	Al	38	30543-30544
Forward Energy Flow Totalizer	Al	39	30505-30506
Reverse Energy Flow Totalizer	Al	40	30507-30508

# 11.2 Actival\_Plus Modbus RTU Mappings to Modbus and BACnet

Point Name	BACnet Data Type	BACnet Object ID	Modbus Register
Control Setting Value	AV	1	04096
Actual Valve Position	Al	2	04097
Point Status Energy	BI	3	04105.7
Point Status Return Water Temp	BI	4	04105.8
Point Status Supply Water Temp	BI	5	04105.9
Point Status Valve Outlet Pressure	BI	6	04105.10
Point Status Valve Inlet Pressure	BI	7	04105.11
Point Status Set Flow	BI	8	04105.12

· · · · · · · · · · · · · · · · · · ·			1
Point Status Actual Flow	Bl	9	04105.13
Point Status Actual Valve Position	BI	10	04105.14
Point Status Control Setting Value	BI	11	04105.15
Energized Time	Al	12	04114-04115
Operating Time	Al	13	04116-04117
Operating Level	Al	14	04118-04119
Number Of Operations	Al	15	04120-04121
Number Of Reverse	Al	16	04122-04123
Total Operating Time Within Range 1	Al	17	04124-04125
Total Operating Time Within Range 2	Al	18	04126-04127
Total Operating Time Within Range 3	Al	19	04128-04129
Total Operating Time Within Range 4	Al	20	04130-04131
Total Operating Time Within Range 5	Al	21	04132-04133
Cooling/Heating Status	BV	22	04134
Dev Status Reverse Flow Error	BI	23	04135.1
Dev Status Pressure Sensor Error	BI	24	04135.2
Dev Status Control Method Setting	BI	25	04135.3
Dev Status Fully Close Error	BI	26	04135.4
Dev Status Potentiometer Error	BI	27	04135.5
Dev Status Operation Failure	BI	28	04135.6
Dev Status Unmatched Pos Detection	BI	29	04135.7
Dev Status RS-485 Comm Error	BI	30	04135.11
Dev Status Minor Error 2	BI	31	04135.12
Dev Status Minor Error 1	BI	32	04135.13
Actual Flow	Al	33	04155
Set Flow	Al	34	04156
Supply Temperature	Al	35	04157
Return Temperature	Al	36	04158
Valve Inlet Pressure	Al	37	04159
Valve Outlet Pressure	Al	38	04160
Energy	Al	39	04161
Totalized Flow (Cooling)	Al	40	04162-04163
Totalized Flow (Heating)	Al	41	04164-04165
Totalized Energy (Cooling)	Al	42	04166-04167
Totalized Energy (Heating)	Al	43	04168-04169

# 11.3 U42\_U43 Modbus RTU Mappings to Modbus and BACnet

Point Name	BACnet Data Type	BACnet Object ID	Modbus Register
Volume Flow Rate	Al	1	40005/40006
Velocity	Al	2	40007/40008
Positive Total	Al	3	40009/40010
Positive Total – exponent	Al	4	40011
Negative Total	Al	5	40012/40013
Negative Total – exponent	Al	6	40014
Net Total	Al	7	40015/40016
Net Total – exponent	Al	8	40017
Energy flow	Al	9	40018/40019
Energy Total (hot)	Al	10	40020/40021
Energy Total (hot) – exponent	Al	11	40022
Energy Total (cold)	Al	12	40023/40024
Energy Total (cold) – exponent	Al	13	40025
Up Signal Int	Al	14	40026/40027
Down Signal Int	Al	15	40028/40029
Quality	Al	16	40030
Error Code	Al	17	40031
Flow Velocity Unit	Al	18	40060/40061
Flow Rate Unit	Al	19	40062/40063
Flow Total Unit	Al	20	40064
Energy rate Unit	Al	21	40065/40066
Energy Total Unit	Al	22	40067
Analog Input Al1 Value	Al	23	40074/40075
Analog Input Al2 Value	Al	24	40076/40077
4 - 20 mA Value	Al	25	40078/40079

# **Additional Information**

# 11.4 Pro-T\_M22\_M23 Modbus RTU Mappings to Modbus and BACnet

Point Name	BACnet Data Type	BACnet Object ID	Modbus Register
Serial Number	Al	1	65100\65101
Totalizer	Al	2	00525\00526
Totalizer Units	Al	3	02037\02038
Mass Flow	Al	4	00009\00010
Volume Flow	Al	5	00007\00008
Pressure	Al	6	00005\00006
Temperature	Al	7	00001\00002
Velocity	Al	8	00029\00030
Density	Al	9	00015\00016
Viscosity	Al	10	00013\00014
Reynolds Number	Al	11	00031\00032
Vortex Frequency	Al	12	00025\00026
Gain Char	Al	13	04532
Vortex Amplitude	Al	14	00085\00086
Filter Setting	Al	15	00027\00028
Totalizer #2	Al	16	00527\00528
Totalizer #2 Units	Al	17	02043\02044
Temperature #2	Al	18	00003\00004
Energy Flow	Al	19	00011\00012
Volume Flow Units	Al	20	02007\02008
Mass Flow Units	Al	21	02001\02002
Temperature Units	Al	22	02025\02026
Pressure Units	Al	23	02019\02020
Density Units	Al	24	02031\02032
Energy Flow Units	Al	25	02013\02014
Alarm #1 State	BI	26	00001
Alarm #2 State	BI	27	00002
Alarm #3 State	BI	28	00003

# 12 Specifications













	ProtoCessor FPC-ED2	
Electrical Connections	One 3-pin Phoenix connector with RS-485 port (+ / - / gnd) One Ethernet 10/100 BaseT port	
Approvala	CE certified; UL 916 approved; WEEE compliant; EN 60950-1,	
	EN 50491-3 and CSA C22-2 standards; FCC Class A Part 15;	
Approvals	DNP 3.0 conformance tested; RoHS compliant; CSA 205 approved	
	BTL Marked	
Power Requirements	5VDC	
Physical Dimensions	6.9 x 3.0 x 2.0 cm (2.7 x 1.2 x 0.8 in.)	
Weight	0.03 kg (0.07 lbs)	
Operating Temperature	-40°C to 75°C (-40°F to167°F)	
Surge Suppression	EN61000-4-2 ESD EN61000-4-3 EMC EN61000-4-4 EFT	
Humidity	5 - 90% RH (non-condensing)	
(Specifications subject to change without notice)		
Figure 53: Specifications		

Warning: This equipment is compliant with Class A of CISPR 32. In a residential environment, this equipment may cause radio interference.

## 12.1.1 Compliance with UL Regulations

For UL compliance, the following instructions must be met when operating the ProtoCessor.

- The units shall be powered by listed LPS or Class 2 power supply suited to the expected operating temperature range.
- The interconnecting power connector and power cable shall:
  - o Comply with local electrical code
  - o Be suited to the expected operating temperature range
  - o Meet the current and voltage rating for the ProtoCessor
- Furthermore, the interconnecting power cable shall:
  - o Be of length not exceeding 3.05m (118.3")
  - o Be constructed of materials rated VW-1, FT-1 or better
- If the unit is to be installed in an operating environment with a temperature above 65 °C, it should be installed in a Restricted Access Area requiring a key or a special tool to gain access.
- This device must not be connected to a LAN segment with outdoor wiring.

# 13 Limited 2 Year Warranty

MSA Safety warrants its products to be free from defects in workmanship or material under normal use and service for two years after date of shipment. MSA Safety will repair or replace any equipment found to be defective during the warranty period. Final determination of the nature and responsibility for defective or damaged equipment will be made by MSA Safety personnel.

All warranties hereunder are contingent upon proper use in the application for which the product was intended and do not cover products which have been modified or repaired without MSA Safety's approval or which have been subjected to accident, improper maintenance, installation or application; or on which original identification marks have been removed or altered. This Limited Warranty also will not apply to interconnecting cables or wires, consumables or to any damage resulting from battery leakage.

In all cases MSA Safety's responsibility and liability under this warranty shall be limited to the cost of the equipment. The purchaser must obtain shipping instructions for the prepaid return of any item under this warranty provision and compliance with such instruction shall be a condition of this warranty.

Except for the express warranty stated above, MSA Safety disclaims all warranties with regard to the products sold hereunder including all implied warranties of merchantability and fitness and the express warranties stated herein are in lieu of all obligations or liabilities on the part of MSA Safety for damages including, but not limited to, consequential damages arising out of/or in connection with the use or performance of the product.